

ANM IMPACT IN IMPLEMENTING IMS IN ORGANISATIONS



WHAT IS CAPA?

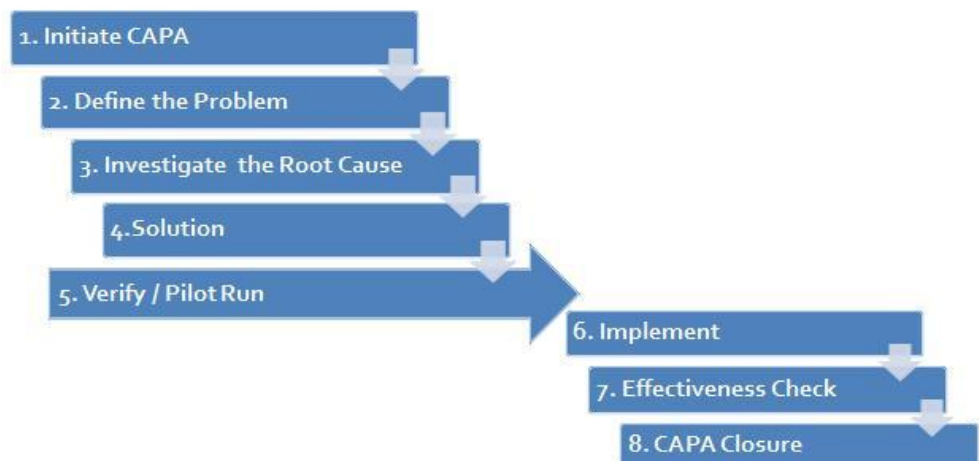
Corrective & Preventive Action process is a structured, formalized way to investigate NC and determine appropriate corrections, corrective actions and preventative actions and measure their effectiveness. These are improvements to an organization's processes taken to eliminate causes of non-conformities or other undesirable situations. A mature CAPA system can serve as a useful tool for analyzing past events, correcting existing non conformities and preventing future events.



CAPA REQUIREMENT IN ISO STANDARDS

ISO 9001:2008 : Clause 8.5.2: *"The organization shall take action to eliminate the cause of nonconformities in order to prevent recurrence."*

CAPA IMPLEMENTATION FLOW CHART:



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Correction, Corrective Action & Preventive Action at a Glance

